



## CPOECU SPECIAL UPDATES- JANUARY 2020

*Happy New Year from CPOECU! As we dive into a new year, CPOECU's goal is to achieve outstanding customer service for our loyal members. As such, we are excited to announce the following new services to meet your needs:*

### LOAN PROCESSING NOW AVAILABLE DOWNTOWN!

Can't make it to the South Side office? Loan servicing is now available at our Downtown branch. Starting this month, visit *any* CPOECU location to apply for your next loan. Our knowledgeable staff will be on hand to provide information, answer questions and walk you through the entire loan process.



### INSTANT ISSUE ATM/ DEBIT CARDS ARE HERE!

The wait is over. CPOECU now offers instant issue ATM and Debit cards in both branch locations! Whether you are opening a new account or need to replace a lost or damaged card\*, you can receive your new card on the spot. Save time and access your account funds immediately. Call or stop by any branch location for more information.

*\*fee applies for replacement cards*



### EXPEDITE YOUR LOAN WITH OUR NEW E-SIGNATURE SERVICE

Members now have the option of using our new E-Signature service - a safe, secure and convenient way to sign and send loan documents when you can't make it into the office. On your desktop, tablet or smartphone - receive, sign and send loan documents wherever you can receive email.

#### The process is easy:

- Provide an email address to receive a link to your documents.
- Log on and verify your identity to access your forms.
- Create your electronic signature to be added to your loan documents.
- Confirm and send your documents. Both you and your Loan Officer will receive a copy of the signed documents.



Applying for a loan with CPOECU has never been easier – call or visit our website at [www.cpoecu.com](http://www.cpoecu.com) to start the process today!

**Questions about our new services?** Call a representative at 773-881-2500 or visit our website at [www.cpoecu.com](http://www.cpoecu.com).

#### Upcoming Holiday Closings

Monday, January 20th- Martin Luther King Jr. Day  
Monday, February 17th - Presidents' Day

#### CPOECU Branch Locations

##### Downtown Branch

433 W. Harrison, 2nd Fl  
312. 431. 8945  
FAX: 312. 566. 0334

##### Main Branch

10027 S. Western Ave  
773. 881. 2500  
FAX: 773. 238. 8791