



CPOECU MONEY MATTERS ♦ APRIL 2020

As the coronavirus continues to impact our daily lives, please be assured that **CPOECU remains committed to serving your financial needs.**

We've taken several precautionary measures as advised by the CDC, including frequent sanitation of high-touch surfaces within the office, as well as limiting lobby access to encourage social distancing.

Please note that we are able to serve you remotely 24 hours a day - 7 days a week, through **Audio Response and Online Banking**. Use either of these options to **check balances, request checks and more**. We encourage you to enroll today. For help with getting set up, contact us at 773.881.2500.

We will continue to monitor this crisis situation and establish additional measures to support and protect our members and employees as necessary. Please reach out with any questions or comments at memberservices@cpoecu.com.

Sincerely,

Deborah Fears
President/CEO



Limited Time Offer

SIGNATURE LOAN SPECIAL

Expires April 30, 2020

Receive a **3.00% APR*** DISCOUNT OFF YOUR QUALIFYING RATE

Apply at www.cpoecu.com or call 773-881-2500

*APR+ Annual Percentage Rate. New money only. All rates and limits based on creditworthiness. Must meet lending criteria. Cannot be combined with any additional rate reductions.

TEACH YOUR KIDS THE MAGIC OF SAVING!



April is National Credit Union Youth Month!

This year's theme is "Money Magic. Share, Spend and Save at Your Credit Union." The focus is to show our youngest members the benefits of wise saving, budgeting, investing, spending and helping others – all of which help to develop healthy money habits.

Any new Youth Account opened in the month of April will **automatically be entered to win** \$50.00 to be deposited to their new account! Learn more about CPOECU's Youth Accounts at www.cpoecu.com.

TEMPORARY LOBBY HOURS

To minimize the spread of COVID-19, **the following Lobby hours will be in effect beginning Monday, April 6th:**

Main Branch - 10025 S. Western
Monday, Tuesday, Thursday, Friday
8:30am - 1:30pm
Wednesday - CLOSED

Downtown Branch - 433 W. Harrison St.
Monday through Friday - CLOSED

Member Services Representatives are available to assist you Mon, Tues, Thurs, Friday
8:30am - 5:00pm

FOR MORE INFORMATION, PLEASE CONTACT US:

773-881-2500; email

memberservices@cpoecu.com; or visit
www.cpoecu.com



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CPOECU INTERNSHIP PROGRAM

CPOECU is proud to announce a new Internship Program for college students!

This paid, 10-12 week program provides students with the ability to gain real work experience, network with staff professionals and gain knowledge of the Credit Union industry. We promote a team environment where interns will interact with multiple departments, work together on various projects, participate in educational sessions and volunteer in the community.

Visit www.cpoecu.com/careers to apply today!



FAST CASH WHEN YOU NEED IT MOST

Car repairs, emergency medical bills, home improvements—unexpected expenses can leave a major dent in your pocket. Get the cash you need with CPOECU's Quick Cash Advance.

- Available in amounts of \$300, \$500, \$700 or \$1000*
- No credit check after the initial advance
- Unlimited renewals available
- Easy repayment through payroll deduction

Call us at 773-881-2500 or apply at www.cpoecu.com/quick-cash.

*\$55 fee applies (\$100 fee for \$1000 Quick Cash)

GET YOUR VEHICLE STICKER TODAY!

Did your License Plate Sticker expire? Avoid being ticketed by contacting CPOECU to renew today. Get your sticker right away – no waiting for the DMV to reopen after the 'stay at home' order ends.

Call 773-881-2500 or email us at memberservices@cpoecu.com

*4.75 fee applies



Questions or Comments? Call 773-881-2500, email memberservices@cpoecu.com or visit www.cpoecu.com.

HOLIDAY CLOSINGS

MEMORIAL DAY

Monday, May 25

INDEPENDENCE DAY

Friday, July 3 (observed)

CPOECU Branch Locations

Downtown Branch

433 W. Harrison, 2nd Fl

312. 431. 8945

FAX: 312. 566. 0334

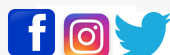
Main Branch

10027 S. Western Ave

773. 881. 2500

FAX: 773. 238. 8791

WWW.CPOECU.COM



THIS INSTITUTION IS NOT FEDERALLY INSURED, AND IF THE INSTITUTION FAILS, THE FEDERAL GOVERNMENT DOES NOT GUARANTEE THAT DEPOSITORS WILL GET BACK THEIR MONEY.



CPOECU MEMBER USER GUIDE

Use this handy guide to assist with your banking needs during our temporary office schedule and beyond.

I NEED TO:

HERE'S HOW:

DEPOSIT A CHECK	<ul style="list-style-type: none"> • Use night deposit box at 10025 S. Western Ave - (Processed same day during business hours) • Deposit cash or check in ATM located at 433 W. Harrison St, 2nd Fl. • Visit a Shared Branching location near you. Find one at www.cpoecu.com/branches. (check hours before you go)
REQUEST A CHECK	<ul style="list-style-type: none"> • Call 773-881-2500 from 8:30am to 5:00pm • Use Audio Response at 773-881-4770 • Request through Online Banking at www.cpoecu.com (Click 'Account Login' button)
CHECK MY ACCOUNT BALANCE	<ul style="list-style-type: none"> • Call 773-881-2500 from 8:30am to 5:00pm • Use Audio Response at 773-881-4770 • Request through Online Banking at www.cpoecu.com (Click 'Account Login' button)
APPLY FOR A LOAN	<ul style="list-style-type: none"> • Apply online at www.cpoecu.com (Click 'Apply for a Loan' button) • Call 1-888-635-1272 and leave a message • Email your request to loans@cpoecu.com • Fax a 'Loan Request Form' to 773-238-3592 • Drop off a completed application during temporary business hours. (Loan closings are currently by appointment only)
GET HELP WITH ATM OR DEBIT CARDS	<ul style="list-style-type: none"> • Call 773-881-2500 from 8:30am to 5:00pm • Call 800-523-4175 after hours • Email memberservices@cpoecu.com
REPORT FRAUDULENT ACTIVITY/ LOST OR STOLEN CARDS	<ul style="list-style-type: none"> • Call 773-881-2500 from 8:30am to 5:00pm • Call 800-523-4175 after hours – DEBIT CARDS • Call 800-808-7230 after hours – CREDIT CARDS • Email memberservices@cpoecu.com
WIRE TRANSFER	<ul style="list-style-type: none"> • Call 773-881-2500 from 8:30am to 5:00pm • Email memberservices@cpoecu.com
MAKE A VISA PAYMENT	<ul style="list-style-type: none"> • Call 773-881-2500 from 8:30am to 5:00pm • Use www.eZcardinfo.com to make a payment • Call 1-888-322-8472 to make a phone payment (fees may apply)
OTHER ISSUES	<ul style="list-style-type: none"> • Call 773-881-2500 from 8:30am to 5:00pm • Email memberservices@cpoecu.com