



CPOECU MONEY MATTERS ♦ AUGUST 2020

PROTECT YOUR FAMILY FROM THE UNEXPECTED WITH DEBT PROTECTION

Life can be wonderful. But it can also get complicated when unexpected things happen. Protecting your loan payments against death, disability, or involuntary unemployment could help protect your finances. This protection could cancel your loan balance or payments in the event outside circumstances affect your ability to make your payments.

Debt Protection with Life Plus adds protection for life events such as accidental dismemberment, terminal illness, hospitalization, family medical leave, and the loss of life of a non-protected dependent. Protect your loan balance or loan payments today so your family can worry a little bit less about tomorrow.

Purchasing protection is voluntary and won't affect your loan approval. It's simple to apply. Call [773-881-2500](tel:773-881-2500) and ask our loan officers how you can protect what matters most to you.



JOIN US FOR A VIRTUAL SCHOOL SUPPLY DRIVE!



Although classrooms may look a bit different this year, we still want our students to start the school year with the supplies they need to learn. Once again, CPOECU is teaming up with *Volunteers Of America Illinois* for 'Operation Backpack,' an annual drive to collect and distribute school supplies to those in need.

Many children are already facing setbacks due to limited resources as a result of the pandemic. With your help, we donated over 100 book bags filled with supplies in 2019. This year we hope to exceed that goal, continuing our mission of 'People Helping People!'

Donate through August 21st! Call us at 773-881-2500 or visit www.cpoecu.com for more details.

EMPLOYEE SPOTLIGHT



Eric Gibbs, CPOECU Credit Manager, recently received a Chairman's Award from the African American Credit Union Coalition (AACUC) for his work in chartering the Midwest Regional Chapter of the national organization.

When asked about his recent honor, Eric responded, "I'm humbled. We hope this new chapter will expand opportunities for diverse professionals in our industry."

For more than 20 years, AACUC has worked to promote diversity, equity and inclusion within the credit union community.

Please join us in congratulating Mr. Gibbs on his award!



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ONLINE BILL PAY COMING SOON!

We are excited to announce that **Online Bill Pay** will launch **this fall!** Bill Pay is a fast, convenient, secure way of managing your bills. Pay bills online directly from your account. Set up transfers, track and schedule payments. Pay your friends, family, and others by sending money directly to their bank account. And much more! It's easy to set up current, future, or recurring payments such as your mortgage, auto, or utility bills. Stay tuned for the release date!



IS YOUR CONTACT INFORMATION UP TO DATE?



Have you changed your home address, email address, cell phone number, or home phone number? If so, let us know! Since the onset of COVID-19, fraud has been increasingly on the rise. Maintaining accurate contact information helps us reach you quickly if we have a concern about your account, or simply need to share important updates regarding your accounts or the credit union. Staying current also keeps you informed of any special offers and events that may be of interest to you. **There are several ways to make changes:**

- **Log into your Online Banking account** and choose 'User Profile' from the Menu bar. Select 'Settings' then 'Edit Address' under Account Settings. You can also **send us a Secure Message** with any updates.
- **Visit a branch** and speak with a Member Service Representative.
- Call [773-881-2500](tel:773-881-2500) or email memberservices@cpoecu.com.

Update your information today!

CREATE SIMPLE JOYS *together*

Keep your future bright and lighten your financial load while enjoying our summer transfer promotion rate.

**3.99%
APR* FOR
14 MONTHS**

When you transfer an existing balance to our credit union credit card between June 1, 2020 and August 31, 2020

Balance transfers completed 6/1/2020 through 8/31/2020 will receive 3.99% APR* for 14 months from date of transfer. After the promotional time frame expires, remaining balances will migrate to the standard APR applicable on your account. Contact the credit union for complete details.
*APR - Annual Percentage Rate

Questions or Comments? Call 773-881-2500, email memberservices@cpoecu.com or visit www.cpoecu.com.

HOLIDAY CLOSINGS

Labor Day
Monday, September 7, 2020

CPOECU Branch Locations

Downtown Branch	Main Branch
433 W. Harrison, 2nd Fl	10027 S. Western Ave
312. 431. 8945	773. 881. 2500
FAX: 312. 566. 0334	FAX: 773. 238. 8791

WWW.CPOECU.COM



THIS INSTITUTION IS NOT FEDERALLY INSURED, AND IF THE INSTITUTION FAILS, THE FEDERAL GOVERNMENT DOES NOT GUARANTEE THAT DEPOSITORS WILL GET BACK THEIR MONEY.