



CPOECU MONEY MATTERS ♦ MAY 2020

To Our Valued Members:

As the COVID-19 pandemic continues to take a toll on our nation, we want to say **THANK YOU** to our essential postal workers for stepping up during this challenging time. You are invaluable and we appreciate your service.

I also want to thank our own essential workers – our credit union staff. They should be recognized for their dedication to serving our members every day, supporting the credit union philosophy of 'People Helping People'.

From our family to yours, **THANK YOU** for all you do!

Deborah Fears
President / CEO



GET ON THE RIGHT PATH WITH GREEN PATH

Are you looking for financial guidance during this unprecedented time? CPOECU partners with **GreenPath Financial Wellness** to help you build a foundation of financial health. A financial advisor will provide free financial counseling, assist with debt management, budgeting, and saving for the future.

During the month of May CPOECU will broadcast a four part web series on financial wellness sponsored by GreenPath.

Details coming soon.

Get on the path to financial wellness by calling **877-337-3399** TODAY!

COVER UNEXPECTED EXPENSES WITH AN UNSECURED LOAN

Get the money you need with repayment options that fit your budget. Our loans are a perfect solution to cover unexpected expenses. We offer competitive rates and the convenience of automatic payments through your payroll. Loan terms include:

- Rates as low as 10.90 APR*
- Loan limits: Minimum of \$500 and a maximum of \$24,000
- Fixed payments to fit your budget
- Affordable terms up to 72 months*

**Loans under \$10,000 have a maximum term of 60 months.*

Call us at 773-881-2500 or apply at www.cpoecu.com/loans/



Questions or Comments? Call 773-881-2500, email memberservices@cpoecu.com or visit www.cpoecu.com.

HOLIDAY CLOSINGS

MEMORIAL DAY

Monday, May 25

INDEPENDENCE DAY

Friday, July 3 (observed)

CPOECU Branch Locations

Downtown Branch

433 W. Harrison, 2nd Fl

312. 431. 8945

FAX: 312. 566. 0334

Main Branch

10027 S. Western Ave

773. 881. 2500

FAX: 773. 238. 8791

WWW.CPOECU.COM



THIS INSTITUTION IS NOT FEDERALLY INSURED, AND IF THE INSTITUTION FAILS, THE FEDERAL GOVERNMENT DOES NOT GUARANTEE THAT DEPOSITORS WILL GET BACK THEIR MONEY.



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ACCESS YOUR ACCOUNT, WHEREVER YOU ARE!

Introducing Curbside Banking

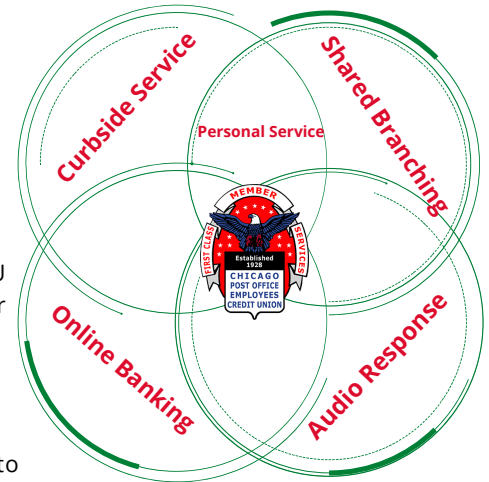
CPOECU now offers curbside services at our Western Avenue branch. As our downtown and main branch lobbies are currently closed, you can now call the credit union from your car while outside. We will serve you while you remain in your car. Call **773-881-2500** for assistance.

Shared Branching

Can't make it to our main location to complete banking needs? Don't worry - CPOECU participates in Shared Branching. Access your funds and perform transactions at over 5,000 branch locations and over 30,000 ATMs! Visit www.cpoecu.com/branches to locate a participating credit union near you.

Audio Response and Online Banking

Audio Response and Online Banking both offer a stress-free way to stay connected to your account, without having to visit a branch. View account balances, request checks, transfer funds between accounts, and more. Call **773-881-4770** or visit www.cpoecu.com.



**Personal Identification Number (PIN) is required to access your account.*

BEWARE OF COVID-19 SCAMS

While we are busy taking precautions to fight the spread of COVID-19, scammers are finding new ways to take advantage of unsuspecting members. A popular scam is pretending to be from the Social Security Administration (SSA), to get your social or even request money wires. **Follow these tips provided by the SSA to help combat fraud:**

- Your Social Security number is not about to be suspended. And your bank accounts are not about to be seized.
- SSA will never call to threaten your benefits or tell you to wire money, send cash, or put money on gift cards. Anyone who tells you to do those things is a scammer. Every time.
- Don't verify your Social Security number or any other personal information to anyone who calls out of the blue.
- Do not trust caller ID. Scam calls may show up on caller ID as the Social Security Administration and look like the agency's real number, but it's not the SSA calling.



Call **1-800-269-0271** from 10 a.m. to 4 p.m to report any Social Security Fraud

CPOECU'S BEAT THE COMPETITOR AUTO PROMOTION

From May 1st through May 31st, CPOECU will BEAT a verified competitor's rate by 1.0%, not to go below 1.90%*

Apply Online at www.cpoecu.com or contact a loan officer for details.

*Includes new, used and refinanced autos. Subject to qualified vehicles and credit worthiness



We have a winner for our E-statement Raffle!

Congratulations to our winner Quintina Branch!!

During the months of February through April, any member who switched to E-statements was automatically entered in our raffle to win \$200.

Interested in E-statements? You can still enroll by visiting www.cpoecu.com/go-paperless

Follow us on social media to be notified of future raffle contests!

